
GB Healthcare:

More than claims
management;
We are risk
transfer agents

The U.S. healthcare system has been pushed to the brink in recent years, and the ongoing challenges of the Coronavirus (COVID-19) pandemic have exacerbated already established issues, including personnel shortages, patient safety, quality of care, and mounting financial costs.

Healthcare Challenges by the Numbers

\$54 billion

Estimated net income lost during 2021.

20%

Healthcare workers quit their jobs during the pandemic.

80%

Healthcare workers said the national shortage of medical professionals had impacted their workloads, standard of care, and own mental health.

GB Healthcare Can Help

Our industry experts have worked where you work and have encountered the challenges that you face. As an extension of your team, we work with you as consultants and advisors dedicated to helping you navigate the challenges ahead.

We can help determine where your organization is hemorrhaging monies and put process improvements in place to address this. We can take on the risk and become risk transfer agents for your organization.

Bringing together a unique combination of insights, our team draws on their expertise from all sides of the insurance, legal, and compliance spectrum. We are more than a claims and risk management third-party administrator — we are focused on significantly improving your quality of care at every level.

We partner with our clients to lower their cost of risk by providing services across a wide continuum, including:



TURNKEY CLAIMS MANAGEMENT

Our comprehensive claims management partnerships often incorporate a full suite of services, including:

- Claims investigation
- Litigation management
- Reserving of losses
- Claim resolution
- Claim payment processing
- Regulatory reporting



PROJECT-BASED CLAIMS NEEDS

GB Healthcare will partner with you on a short- or long-term basis to deliver proactive strategies that help mitigate the impact of your organization's most pressing challenges to your balance sheet, including:

- Runoff claims management
- High-severity claim evaluation and resolution
- Operational and reserve claim management audits
- Trial and mediation attendance



RISK MANAGEMENT

Our healthcare risk management consulting practice has expertise that can be integrated into your claims management program or can be offered as a stand-alone service, including:

- Contract due diligence review
- Crisis event investigation
- Education – risk manager development and physician training
- Program development, including historical claims review and trend identification
- Risk manager mentoring calls
- Site risk assessments

Who We Serve

GB Healthcare manages claims and risk for more than 150 healthcare clients and insurers. We have substantial experience throughout the U.S. and in every major healthcare sector.

OUR CLIENTS INCLUDE:

Academic medical centers

Acute care hospitals

Allied health and home healthcare companies

Behavioral health hospitals and providers

Captives

Children's hospitals

Correctional healthcare providers

Healthcare locum tenens/staffing companies

Human and social services organizations

Insurers and reinsurers

Life sciences companies

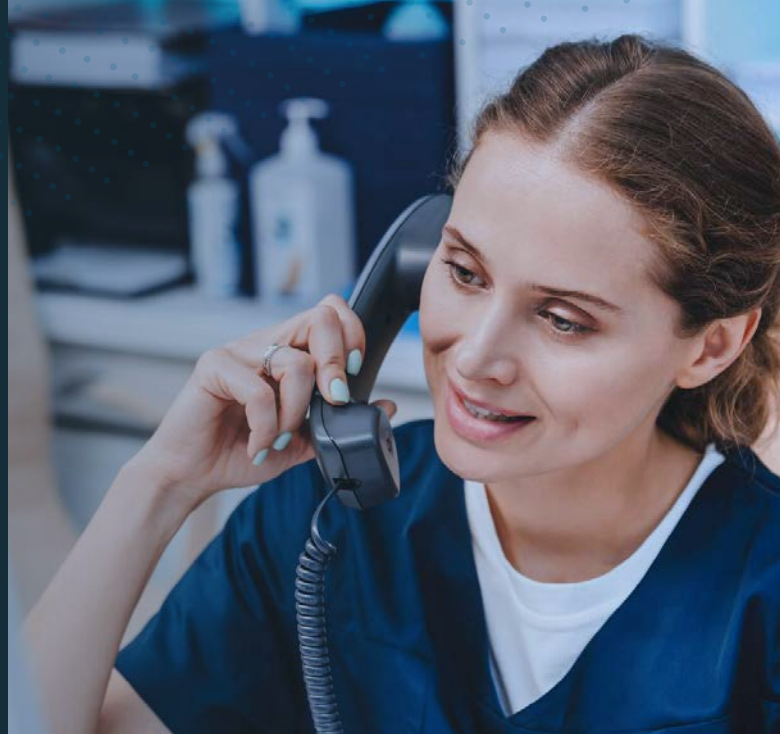
Long-term care, skilled nursing, and senior living facilities

Managing general agents (MGAs) and managing general underwriters (MGUs)

Physician groups and foundations

Risk retention groups

Surgery centers



The GB Healthcare Specialty Team

Our extensive experience and networks in the healthcare industry make us critical assets to our clients.



Bill Bower

Senior Vice President
Director of Healthcare



Gary Leonard

Executive Vice President
Director of Account Management



Pamela Popp

Executive Vice President
Chief Risk Officer



Kara Knowles

Executive Vice President
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Contact Us

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